

# Dear NHC Annapolis Beneficiary,

We are proud to inform you that we now accept electronic prescriptions!

## What is an electronic prescription?

An electronic prescription is a computer-generated prescription sent electronically from your health care provider directly to our pharmacy.

#### How does it work?

Electronic prescriptions are sent using a private, secure, and closed network. Your prescription information is not sent over the internet or as an e-mail.

### What do you need to do to get an electronic prescription?

Ask your doctor to send your prescription electronically to our pharmacy. We will provide an informative flyer to their office upon request. Please have your doctor's office contact us at the number below to get started.

After your doctor has sent us your electronic prescription, please contact us at the number below to ensure we have received it. Please provide us 48 hours to process your maintenance medications and 4 hours for urgent medications (Antibiotics, Antiviral, and Acute Pain). This will allow us to process your medications and ensure they are ready for pick up upon your arrival.

#### Are there any exceptions to electronic prescriptions?

Some medications will still require paper prescriptions. For example, military pharmacies do not accept electronic prescriptions for controlled substances. Also, military pharmacies do not accept faxed prescriptions.

Please contact a pharmacy staff member with any questions or concerns.

Thank you for trusting us with your pharmacy needs!

Sincerely,

Naval Health Clinic Annapolis Pharmacy 695 Kinkaid Road Annapolis, MD 21402 (410) 293-2406 option (3)